

**OUR REF.: PROC\_ECS\_2021\_102 - “VSAT Communication Services”**

**CONTRACTING AUTHORITY: EUCAP Somalia**

**SUBJECT: Information meeting held on the 14/06/2021**

<b>PROC_ECS_2021_102 - “VSAT Communication Services”</b>		
	<b>Clarifications requested by attendees</b>	<b>Clarifications from Contracting Authority</b>
1.	<p>Capacity enhancing entities.</p> <p>Does a Satellite operator need to be considered a subcontractor? Does EUCAP request disclosure of the SLA with the satellite operators?</p>	<p>EUCAP will require a commitment from the Capacity providing entities.</p> <p>No need to disclose the SLA entirely, but EUCAP will request a one-page commitment from the subcontractor.</p> <p>Such commitment shall be made available during the tender phase, in case that a company is shortlisted and invited to tender.</p> <p>No need to make it available for the Call for expression of interest.</p>
2.	<p>What is the planning for the contract start date?</p>	<p>The Call for Expression of Interest shall expire on the 30/06.</p> <p>Foreseen contract start date shall be the 01/09/2021. This date could be postponed, but in any case not later than 01/01/2022.</p>
3.	<p>Will the Customs clearance be performed by the Contracting Authority?</p>	<p>The delivery terms will be specified in the actual invitation to tender. This aspect will be addressed in the Terms of Reference.</p>
4.	<p>Will the contractor have to obtain also the local license to operate?</p> <p>Will commercial licenses be required from local operators also in Somaliland and Puntland or only in Federal Republic of Somalia?</p>	<p>As of present date, we assume that no local licenses will be required for operators, as this aspect will be taken care of by the Contracting Authority.</p> <p>No additional licenses will be required locally.</p> <p>In case that licenses will be required, EUCAP will support.</p> <p>We will try to have this clarified before the publication of the tender.</p>
5.	<p>Can you confirm that the other two sites are Garowe and Hargeisa?</p>	<p>Yes, we confirm that the other two sites will be Garowe and Hargeisa.</p>

		<p>Future potential sites may be Berbera and Bosasso, as possible additional sites to be supported with VSAT connectivity.</p> <p>This cannot be scheduled at this point. It will be further specified in the terms of reference.</p>
6.	Why is EUCAP requesting a maximum distance of 1,500km from Nuremberg, Germany?	We want shortest possible round trip time latency and our data center (where our servers are hosted) is in Nuremberg, Germany.
7.	C-band is requested. Is it possible to consider also KA-band or KU-band?	No, only C-band will be considered.
8.	<p>Security in Mogadishu.</p> <p>Where is EUCAP located? Inside MIA (Mogadishu International Airport zone)?</p> <p>Who will be responsible for security of technical teams to be deployed?</p> <p>Will EUCAP facilitate entrance into the compound?</p>	<p>EUCAP is located inside MIA near Aden Adde International Airport.</p> <p>If technical staff has to be deployed, we strongly recommend to find accommodation in one of the compounds inside MIA.</p> <p>There are also hotels in the city, but in such case we cannot provide transportation, that will have to be organized by the hotel.</p> <p>No information is available as of now regarding Garowe and Hargeisa. We will provide more info with the tender.</p> <p>Entrance inside the compound where EUCAP is located will be facilitated by EUCAP.</p>
9.	<p>We note that you are requesting symmetrical capacity. Return capacity is usually lower.</p> <p>What is the reason?</p>	Yes, we confirm that we require symmetrical capacity. As already explained, our data center is in Nuremberg, Germany. We download and upload files continuously and therefore we need symmetrical capacity.
10.	How should the requested bandwidth be measured? 20Mb up and 20 Mb down (40Mb in total)?	20Mb synchronous bandwidth in Mogadishu and 4Mb synchronous bandwidth in the field offices. This means, 20Mb up and 20Mb down (total 40 Mb) for Mogadishu and 4Mb up and 4Mb down (total 8Mb) in each of the field offices.
11.	Must the band capacity be fully dedicated?	Yes, it has to be fully dedicated capacity.